



## MINISTRY OF FINANCE

### PRESS RELEASE

#### NOTIFICATION TO TAXPAYERS

#### **INCENTIVE PROGRAMME FOR USING ONLINE TAX SYSTEM, THE INTEGRATED TAX ADMINISTRATION SYSTEM (ITAS)**

1. The Ministry of Finance has introduced an Integrated Tax Administration System (ITAS). The overall objective of ITAS is to improve service delivery to taxpayers. The system provides many online benefits such as 24/7 real time access to a taxpayer tax account, taxpayer self-service facility, online filing of tax returns, single view of taxpayer's account and, accelerated processing of tax forms with real-time notification on outcome.
2. The Ministry's aim is to reach a target of 90% of the taxpayer population register as e-filers June 2020. The Ministry would also like to see a shift from manual interaction between Inland Revenue Department and taxpayers to a continuous use of the online platform. Reaching this target is necessary because the Ministry may in future require taxpayers to file all tax returns electronically without an option of manual filing.
3. Against, this background, the Ministry is introducing an incentive programme in order to incentivise and encourage taxpayers not only to register as e-filers but also to continually use the online service.
4. Taxpayers are therefore hereby informed that the Ministry is offering an incentive in the form of waiving penalties charged on tax accounts. The incentive programme covers the period since the launch of ITAS and ending on 30 June 2020.
5. In order to qualify for this incentive, a taxpayer must meet the following conditions:
  - i. Register on ITAS portal as an e-filer; and
  - ii. Update through online submission all tax accounts for all tax type in respect of tax returns that might be outstanding.
6. Once the taxpayer has fulfilled the above conditions, penalties charged on any of the tax account will automatically be waived. That means the taxpayer does not need to make any form of application to have the penalties waived.
7. Taxpayers that have already registered as e-filers since the launch of ITAS also benefit from this incentive. Penalties for those without outstanding returns will be waived automatically, while those with outstanding returns must first electronically file them in order to qualify for penalty waiver.
8. Updating tax accounts and filing of tax returns through ITAS portal expedites the processing of tax returns and taxpayer audit thereby preventing delays in tax assessments and refunds. It also complements the Ministry in its efforts to eliminate current and prevent future backlog in respect of unprocessed tax returns.

9. Taxpayers are therefore invited and urged to make use of this opportunity as soon as possible and are urged to contact the nearest tax office for assistance.
10. Enquiries relating to this notification should be addressed to Justus Mwafongwe, Commissioner for Inland Revenue Department at +264 61 2092466 or [justus.mwafongwe@mof.gov.na](mailto:justus.mwafongwe@mof.gov.na).

  
**ERICA SHAFUDAH**  
**EXECUTIVE DIRECTOR**



31/10/2019  
**DATE**